1 EDMUND G. BROWN JR. Attorney General of California ARTHUR D. TAGGART Supervising Deputy Attorney General 3 BRIAN S. TURNER Deputy Attorney General 4 State Bar No. 108991 1300 I Street, Suite 125 P.O. Box 944255 5 Sacramento, CA 94244-2550 Telephone: (916) 445-0603 Facsimile: (916) 327-8643 6 7 Attorneys for Complainant 8 BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 10 2011-99 11 Case No. In the Matter of the Accusation Against: ACCUSATION 12 JEFFREY BENJAMIN STRONG P.O. Box 162 13 Belspring, Virginia 24058 14 Registered Nurse License No. 704981 15 Respondent. 16 Louise R. Bailey, M.Ed. RN ("Complainant") alleges: 17 **PARTIES** 18 Complainant brings this Accusation solely in her official capacity as the Interim 19 1. Executive Officer of the Board of Registered Nursing ("Board"), Department of Consumer 20 21 Affairs. 22 Registered Nurse License On or about June 18, 2007, the Board issued Registered Nurse License Number 23 704981, to Jeffrey Benjamin Strong ("Respondent"). The license was in full force and effect at 24 all times relevant to the charges herein, and will expire on October 31, 2010, unless renewed. 25 26 /// 27 /// 28 ///

3. Business and Professions Code ("Code") section 2750 provides, in pertinent part, that the Board may discipline any licensee, including a licensee holding a temporary or an inactive license, for any reason provided in Article 3 (commencing with section 2750) of the Nursing Practice Act.

4. Code section 2764 provides, in pertinent part, that the expiration of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary proceeding against the licensee or to render a decision imposing discipline on the license. Under Code section 2811(b), the Board may renew an expired license at any time within eight years after the expiration.

STATUTORY PROVISIONS

5. Code section 2761 states:

"The board may take disciplinary action against a certified or licensed nurse or deny an application for a certificate or license for any of the following:

- (a) Unprofessional conduct, which includes, but is not limited to, the following:
- (4) Denial of licensure, revocation, suspension, restriction, or any other disciplinary action against a health care professional license or certificate by another state or territory of the United States, by any other government agency, or by another California health care professional licensing board. A certified copy of the decision or judgment shall be conclusive evidence of that action."

COST RECOVERY

6. Code section 125.3 provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

FIRST CAUSE FOR DISCIPLINE

(Out-of-State Discipline)

7. Respondent is subject to discipline under Code section 2761(a)(4), in that on or about September 24, 2008, pursuant to an Order issued by the Board of Nursing, State of Virginia, in a

1	disciplinary proceeding titled Jeffrey Strong, R.N., Respondent's professional nursing license
2	number 0001-106105, was suspended indefinitely for a period of not less than two (2) years. The
3	Order was based on the following: 1) errors related to medication administration and
4	documentation that occurred in or about January and March 2005, while employed at Carilion
5	Roanoke Memorial Hospital; and 2) Respondent leaving his assigned post on April 10, 2007,
6	while employed at Catawba Hospital, for approximately 30 minutes without informing unit staff
7	or arranging for coverage. The Order is attached hereto as Exhibit A and incorporated herein by
8	reference.
9	PRAYER
10	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
11	and that following the hearing, the Board of Registered Nursing issue a decision:
12	1. Revoking or suspending Registered Nurse License Number 704981, issued to Jeffrey
13	Benjamin Strong;
14	2. Ordering Jeffrey Benjamin Strong to pay the Board of Registered Nursing the
15	reasonable costs of the investigation and enforcement of this case, pursuant to Business and
16	Professions Code section 125.3; and,
17	3. Taking such other and further action as deemed necessary and proper.
18	DATED: Slefto Stave Ben- LOUISE R. BAILEY, M.ED., R.N.
19	Interim Executive Officer
20	Board of Registered Nursing State of California
21	Complainant
22	SA2010101745
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28	

EXHIBIT A



COMMONWEALTH of VIRGINIA

Sandra Whitley Ryals Director Department of Health Professions
Perimeter Center
9960 Mayland Drive, Suite 300
Richmond, Virginia 23233-1463

www.dhp.virginia.gov TEL (804) 367-4400 FAX (804) 527-4475

Virginia Board of Nursing Jay P. Douglas, RN, MSM, CSAC Executive Director Board of Nursing (804) 367-4515 Nurse Aide Registry (804) 367-4569 FAX (804) 527-4455

September 25, 2008

Jeffrey Strong, R.N. P.O. Box 162 Belspring, Virginia 24058 <u>CERTIFIED MAIL</u> 71603901984534255390

Dear: Mr. Strong:

Enclosed is the Order which was accepted by a quorum of the Virginia Board of Nursing. The Order Indefinitely Suspends your license for a period of not less than two years to practice as a Registered Nurse in the Commonwealth of Virginia.

Please be advised that since you failed to appear at the Informal Conference this Order is final.

If you have any questions, please contact this office at, 804/367-4515.

Sincerely,

Gloria D. Mitchell, R.N., M.S.N., M.B.A. Deputy Executive Director, Discipline

GDM/bl Enclosure

cc: Sandra Whitley Ryals, Director, Department of Health Professions
Anne Joseph, Deputy Director, Administrative Proceedings Division
Amanda Mitchell, Adjudication Specialist
James Wall, Senior Investigator (115039)
Tonya James, Compliance Manager
Paggy Wood, Intervention Program Coordinates

Peggy Wood, Intervention Program Coordinator

Board of Audiology & Speech – Language Pathology – Board of Counseling – Board of Dentistry – Board of Funeral Directors & Embalmers Board of Long-Term Care Administrators – Board of Medicine – Board of Nursing – Board of Optometry – Board of Pharmacy

VIRGINIA:

BEFORE THE BOARD OF NURSING

IN RE:

JEFFREY STRONG, R.N.

ORDER

In accordance with §§ 2.2-4019, 2.2-4021 and 54.1-2400(10) of the Code of Virginia (1950), as amended ("Code"), an informal conference was conducted on behalf of the Board of Nursing ("Board") on June 17, 2008, in Henrico County, Virginia. Mr. Strong was not present nor was he represented by legal counsel. Nancy K. Durrett, R.N, serving as Agency Subordinate for the Board, submitted a Recommended Decision for consideration.

On September 17, 2008 a quorum of the Board met to receive and act upon the Recommended Decision of the Agency Subordinate. Mr. Strong was not present nor was he represented by legal counsel. Based upon its review of the Recommended Decision of the Agency Subordinate, the Board makes the following Findings of Fact and Conclusions of Law and issues the following Order.

FINDINGS OF FACT

- 1. Jeffrey Strong was issued License No. 0001-106105 to practice professional nursing in Virginia on August 7, 1987. The license is current.
- 2. By letter dated May 19, 2008, the Board of Nursing sent a Notice of Informal Conference ("Notice") to Mr. Strong notifying him that an informal conference would be held on June 17, 2008. The Notice was sent by certified and first class mail to P. O. Box 162, Belspring, Virginia 24058, the address of record on file with the Board of Nursing. The Notice was also sent by certified and first class mail to 6866 Roop Lane, Belspring, Virginia 24058, and 2710 Grand Avenue, Apt. 76, San Diego, California 92109, secondary addresses. A certified green card sent to Mr. Strong's address of record was not returned to the Board; however, information obtained from the United States Postal Service website

indicated that the certified letter was delivered to Mr. Strong's address of record on May 22, 2008. A certified green card sent to the San Diego, California address was returned to the Board unsigned. Information obtained from the United States Postal Service website indicated that the certified letter was undeliverable as addressed to the San Diego, California address, but was delivered to an address in Belspring, Virginia on May 29, 2008. Moreover, the Notices sent to both the address of record and to the secondary addresses by first class mail were not returned to the Board. Therefore, the Agency Subordinate concluded that Mr. Strong received adequate notice and the informal conference proceeded in his absence.

- 3. By an Order of the Board entered on February 15, 2008, Mr. Strong was placed on probation subject to certain terms and conditions due to errors related to medication administration and documentation.
- 4. On April 10, 2007, during the course of his employment on the psychiatric unit at Catawba Hospital, Catawba, Virginia, Mr. Strong left his assigned post for approximately 30 minutes without informing unit staff and arranging for coverage. In so doing, he left the nurse's station door and the medication door which housed the medication cart unlocked and accessible to other individuals, including residents. As a result, he resigned his employment in lieu of termination.

CONCLUSIONS OF LAW

Finding of Fact #4 constitutes a violation of § 54.1-3007(2), (5) and (8) of the Code and 18 VAC 90-20-300(A)(2)(f) of the Board of Nursing Regulations.

ORDER

WHEREFORE, it is hereby ORDERED as follows:

- 1. License No. 0001-106105 of Jeffrey Strong is INDEFINITELY SUSPENDED for a period of not less than two years.
 - 2. The license will be recorded as suspended and no longer current.
- 3. At such time as Mr. Strong shall petition the Board for reinstatement of his license, an administrative proceeding will be convened to determine whether he is capable of resuming the safe and competent practice of nursing. Mr. Strong shall be responsible for any fees that may be required for the reinstatement and renewal of the license prior to issuance of the license to resume practice.
 - 4 This suspension applies to any multistate privilege to practice professional nursing.

Since Mr. Strong failed to appear at the informal conference, this Order shall be considered final. Mr. Strong has the right to appeal this Order directly to the appropriate Virginia circuit court. As provided by Rule 2A:2 of the Supreme Court of Virginia, Mr. Strong has thirty (30) days from the date of service (the date he actually received this decision or the date it was mailed to him, whichever occurred first) within which to appeal this decision by filing a Notice of Appeal with Jay P. Douglas, R.N., M.S.M., C.S.A.C., Executive Director, Board of Nursing, at Perimeter Center, 9960 Mayland Drive, Suite 300, Richmond, Virginia 23233. In the event that this decision is served by mail, three (3) days are added to that period.

Order - Jeffrey Strong, R.N. Page 4 of 4

Pursuant to § 54.1-2400.2 of the Code, the signed original of this Order shall remain in the custody of the Department of Health Professions as a public record, and shall be made available for public inspection and copying upon request.

FOR THE BOARD

Jay P. Douglas, R.N., M.S.M., C.S.A.C.

Executive Director Board of Nursing

Entered: September 25 3000

Certificate of Service

I hereby certify that a true copy of the foregoing Order was mailed this day to Jeffrey Strong, R.N., at P. O. Box 162, Belspring, Virginia 24058 and to 6866 Roop Lane, Belspring, Virginia 24058 and 2719 Grand Avenue, Apt. 76, San Diego, California 92109, secondary addresses.

JayP. Douglas, R.M., M.S.M., C.S.A.C.

Executive Director

Board of Nursing

DATE

Certified True Copy

By D. C. Virginia Board of Nursing VIRGINIA:

BEFORE THE BOARD OF NURSING

IN RE:

JEFFREY STRONG, R.N.

ORDER

Pursuant to §§ 2.2-4020, 54.1-110 and 54.1-2400(11) of the Code of Virginia (1950), as amended ("Code"), a formal administrative hearing was held before a panel of the Board of Nursing ("Board") on January 30, 2008, in Henrico County, Virginia, to inquire into evidence that Jeffrey Strong, R.N. may have violated certain laws and regulations governing nursing practice in Virginia. The case was presented by Emily Field, Adjudication Specialist, Administrative Proceedings Division. Amy Marschean, Senior Assistant Attorney General, was present as legal counsel for the Board. Mr. Strong was not present and was not represented by legal counsel. The proceedings were recorded by a certified court reporter.

Upon consideration of the evidence presented, the Board adopted the following Findings of Fact and Conclusions of Law.

FINDINGS OF FACT

- 1. Jeffrey Strong, R.N. was issued License No. 0001-106105 to practice as a professional nurse by the Virginia Board of Nursing on August 7, 1987. Said license is set to expire on September 30, 2008.
- 2. Based upon the representations of Emily Field, Adjudication Specialist, and Commonwealth's Exhibit Nos. 1 and 2, the Notice of Formal Hearing and Affidavit of Mailing, the presiding officer ruled that adequate notice was provided to Mr. Strong and the hearing proceeded in the absence of Mr. Strong.
- During the course of his employment with Carilion Roanoke Memorial Hospital, Roanoke,
 Virginia:
- a. On January 17, 2005, Mr. Strong failed to document that he had removed an occlusion in a PICC line for Patient A, and failed to document that Patient A was confused. In subsequent conversations with hospital staff about Patient A, Mr. Strong used the word "placebo" in a way that implied

Jeffrey Strong, R.N. Order Page 2 of 5

that he had administered a placebo to Patient A, rather than her prescribed pain medication.

- b. On the night of March 3-4, 2005, Mr. Strong hung potassium for Patient B on an IV line, rather than infusing the medication through a pump. Mr. Strong failed to document that he had not administered a subsequent dose of potassium to Patient B, or his reasons for not administering that medication.
- c. On the night of March 3-4, 2005, Mr. Strong failed to follow up to obtain or report on results from a CT scan of Patient C's head. Mr. Strong assessed Patient C only once during his shift. A coworker of Mr. Strong's testified that as she came on shift Mr. Strong did not report the fall, the CT scan, or the results of the CT scan. She testified that the next morning, Patient C was found to be minimally responsive and in need of emergency surgical intervention.
- d. On the night of March 3-4, 2005, Mr. Strong administered morphine to Patient D, who had an epidural, although the physician's order stated that morphine was not to be administered to Patient D until the epidural was removed. Mr. Strong did not follow a physician's order to administer an alternative medication for break-through pain.
- e. By letter dated December 31, 2007, to the Virginia Board of Nursing, Mr. Strong stated, "I was not appropriate for that medical surgical unit ... I did not give good care and was not attentive enough. Not all the concerns addressed were accurate but enough were to demonstrate that I was unsafe in that environment. I was not providing safe care on that unit at that time and could not now." Further, Mr. Strong stated, "although I believed at the time of my termination that the accusations were based on lies and misinformation, I admit now that the majority of the concerns were valid ... I did not give the care these patients in question needed. I admit that [my supervisor's] actions and concerns were correct in these matters."

CONCLUSIONS OF LAW

The Board concludes that Finding of Fact No. 3 constitutes a violation of § 54.1-3007(5) and (8) of the Code.

<u>ORDER</u>

WHEREFORE, the Virginia Board of Nursing, effective upon entry of this Order, hereby ORDERS as follows:

- Jeffrey Strong is hereby placed on PROBATION for two years of actual nursing employment subject to the following terms and conditions:
- a. The period of probation shall begin on the date that this Order is entered and shall end at such time as Mr. Strong has completed two years of active employment as a professional nurse. The license of Mr. Strong shall be reinstated without restriction at the completion of the probationary period without a hearing unless there is a pending investigation or unresolved allegation involving a violation of law, regulation or any term or condition of probation. In that event, the period of probation shall be continued indefinitely or until such time as the Board makes a case decision in accordance with the Administrative Process Act, § 2.2-4000 et seq. and § 54.1-2400.9 et seq. of the Code.
- b. Mr. Strong shall inform the Board in writing within ten (10) days of the date he begins nursing practice, or changes employment, or if any interruption in nursing practice occurs. Additionally, Mr. Strong shall provide the name and address of each employer to the Board.
- c. Mr. Strong shall inform his current nursing employer and each future nursing employer that the Board has placed him on probation and shall provide each employer with a complete copy of this Order. If Mr. Strong is employed through a staffing agency, he shall inform his supervisor in each facility where assigned that he is on probation.
- d. Performance Evaluations shall be provided, at the direction of Mr. Strong, by all nursing employer(s), as provided by the Board.

- e. Mr. Strong shall submit quarterly "Self-Reports" which include a current address, telephone number, and verification of all current employment. These reports shall also include any changes in employment status. The first report must be received in the Board office no later than sixty (60) days from the date this Order is entered. Subsequent reports must be received quarterly by the last day of the months of March, June, September and December until the period of probation ends.
- f. Mr. Strong shall return all copies of his license to practice as a professional nurse to the Board office within ten (10) days of the date of entry of this Order along with a payment of a fee of \$5.00. Upon receipt, the Board shall issue a new license marked "Valid in Virginia Only; Probation with Terms."
- g. Mr. Strong shall conduct himself as a professional nurse in compliance with the requirements of Title 54.1, Chapter 30 of the Code and the Board of Nursing Regulations.
- h. Any violation of the terms and conditions stated in this Order shall be reason for revoking the license of Mr. Strong, and an administrative proceeding shall be held to decide whether his license shall be revoked.
- 2. This Order shall be applicable to Mr. Strong's multistate licensure privileges, if any, to practice nursing in the Commonwealth of Virginia. It is further ordered that for the duration of this Order, Mr. Strong may not work outside of the Commonwealth of Virginia pursuant to a multistate licensure privilege without the written permission of the Virginia Board of Nursing and the Board of Nursing in the party state where he wishes to work.

Pursuant to §§ 2.2-4023 and 54.1-2400.2 of the Code, the signed original of this Order shall remain in the custody of the Department of Health Professions as public record and shall be made available for public inspection or copying on request.

Jeffrey Strong, R.N. Order Page 5 of 5

FOR THE BOARD

Jay P./Douglas, R.N., M.S.M., C.S.A.C.

Executive Director

Virginia Board of Nursing

February 15, 200 8 ENTERED

NOTICE OF RIGHT TO APPEAL

As provided by Rule 2A:2 of the Supreme Court of Virginia, you have 30 days from the date you are served with this Order in which to appeal this decision by filing a Notice of Appeal with Jay P. Douglas, R.N., M.S.M., C.S.A.C., Executive Director, Board of Nursing, 9960 Mayland Drive, Suite 300, Richmond, Virginia 23233. The service date shall be defined as the date you actually received this decision or the date it was mailed to you, whichever occurred first. In the event this decision is served upon you by mail, three days are added to that period.

Certificate of Service

I hereby certify that a true copy of the foregoing Order was mailed on this day to Jeffrey Strong, at 5136 Barsus Road, Dublin, Virginia 24084, and to 2710 Grand Avenue, Apt. 76, San Diego, California 92109.

Jay P. Douglas, R.N., M.S.M., C.S.A.C.

Executive Director

Virginia Board of Nursing

february 15,2008

DATE

VIRGINIA:

BEFORE THE BOARD OF NURSING

IN RE:

JEFFREY STRONG, R.N.

NOTICE OF HEARING

Pursuant to §§ 2.2-4020, 2.2-4024(F), and 54.1-2400(11) of the Code of Virginia (1950), as amended ("Code"), Jeffrey Strong, R.N., who holds License No. 0001-106105 to practice professional nursing in Virginia, which expires on September 30, 2008; is hereby given notice that a formal administrative hearing will be held in the presence of a panel of the Board of Nursing. The hearing will be held on January 30, 2008, at 11:00 a.m., at the offices of the Department of Health Professions, Board of Nursing, Perimeter Center, 9960 Mayland Drive, Suite 201, Richmond, Virginia 23233, at which time Mr. Strong will be afforded the opportunity to be heard in person or by counsel.

At the hearing, Mr. Strong has the following rights, among others: the right to representation by counsel; the right to have witnesses subpoenaed and to present witnesses on his behalf; the right to present documentary evidence; and the right to cross-examine adverse witnesses. If Mr. Strong desires any witnesses to appear on his behalf, he must notify the Director of Administrative Proceedings, Department of Health Professions, 9960 Mayland Drive, Suite 300, Richmond, Virginia 23233, in accordance with the Instructions for Requesting Subpoenas.

The purpose of the hearing is to inquire into evidence that Mr. Strong may have violated certain laws and regulations governing professional nursing practice in Virginia, as more fully set forth in the Statement of Particulars below.

STATEMENT OF PARTICULARS

The Board alleges that:

Mr. Strong may have violated § 54.1-3007(5) and (8) of the Code in that during the course of his employment with Carilion Roanoke Memorial Hospital, Roanoke, Virginia:

Notice of Formal Hearing – Jeffrey Strong, R.N. Page 2 of 3

- 1. On or about January 17, 2005, Mr. Strong failed to document that he had removed an occlusion in a PICC line for Patient A, and failed to document that Patient A was confused. In subsequent conversations with hospital staff about Patient A, Mr. Strong used the word "placebo" in a way that implied that he had administered a placebo to Patient A, rather than her normal pain medication.
- 2. On or about the night of March 3-4, 2005, Mr. Strong hung potassium for Patient B on an IV line, rather than infusing the medication through a pump. Mr. Strong failed to document that he had not administered a subsequent dose of potassium to Patient B, or his reasons for not administering that medication.
- 3. On or about the night of March 3-4, 2005, Mr. Strong failed to follow up to obtain or report on results from a CT scan of Patient C's head. Mr. Strong assessed Patient C only once during his shift. The next morning, Patient C was found to be minimally responsive and in need of surgical intervention.
- 4. On or about the night of March 3-4, 2005, Mr. Strong administered morphine to Patient D, who had an epidural, although the physician's order stated that morphine was not to be administered to Patient D until the epidural was removed. Mr. Strong did not follow a physician's order to administer an alternative medication for break-through pain.

FOR THE BOARD

Jay.P. Douglas R.N., M.S.M., C.S.A.C

cember 20,2000

Executive Director for the

Board of Nursing

ENTERED: